



PILOT PARTNERS
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CIRCULAR TO CUSTOMERS

Bestjet Travel Pty Ltd (Administrators Appointed)
ACN 155 965 601
Formerly Trading as "Bestjet.com"

Wynyard Travel Pty Limited (Administrators Appointed)
ACN 107 305 224

Brooklyn Travel Pty Ltd (Administrators Appointed)
ACN 612 681 320

We advise that Mr Nigel Robert Markey and Mr Bradley Vincent Hellen of this office were appointed Voluntary Administrators of the abovenamed Companies on 18 December 2018.

The Companies ceased to trade on 18 December 2018 and we are currently undertaking investigations into the Companies affairs and dealings.

In the event you have booked a flight with the companies you should follow the below steps:

Flight booked with the Company and flight ticket received

Contact the airline to confirm your booking.

Flight booked with the Company and flight ticket not received

- 1) Contact the airline to confirm your booking. If your flight has not been confirmed, please proceed to step 2.
- 2) Contact your financial institution or travel insurance provider and request a refund for your flight. If your financial institution will not refund you the amount, please proceed to step 3.
- 3) You may rank as an unsecured creditor of the Company. Please complete the **attached** Proof of Debt or claim form (Form 535) along with supporting documentation and return it to ***bestjetgroup@pilotpartners.com.au***. You will receive all future correspondence from the Administrators.

The Administrators are unable to refund or honour any tickets not honoured by the Airlines.

Should you have any queries please direct them to bestjetgroup@pilotpartners.com.au

Dated this 20th day of December 2018

NIGEL MARKEY
JOINT & SEVERAL ADMINISTRATOR

